



# Introducing Camp-Com!

Campit is excited to introduce a new way to stay informed of weekend events and general information at Campit using Camp-Com. Camp-Com is a communication tool that uses reminders and notifications via text messaging to keep you informed.

**It is easy to sign up and begin using it!**

Text **"CHECK IN"** followed by **Number of nights** you are staying to **616-312-2526** (i.e. **"CHECK IN 2"**)

When you arrive at Campit, simply send the word **"CHECK IN"** followed by **"#"** of nights you will be at Campit" (i.e. **"CHECK IN 3"**) in a text message to **616-312-2526**. This checks you into Camp-Com and a welcome message is automatically sent to you via text.

While checked in, you will receive reminder notifications regarding planned events for the weekend. (e.g., "Come to the Wienie Social Starting at Campit Café from 7-8 pm", "Dance party starts at 9 pm at the clubhouse. See you there! BYOB"). These event reminders keep you informed of Campit Happenings. We have a ton of fun activities and opportunities to meet other campers planned for you this summer and we don't want you to miss out.

In addition to event reminders/notifications, Camp-Com also has on demand information messaging using Keywords that can be used at any time; whether you are officially checked in or not.

Send the word **"KEYWORDS"** to the Camp-Com phone number **616-312-2526** to receive a list of established keywords you can use for real time on-demand Campit information.

KEYWORD LIST	
<b>CHECK IN #</b>	Checks you into Camp-Com for the number of nights you are staying
<b>HOURS</b>	Camp-Com replies with a list of important Campit open and closing Hours (i.e. Pool, General Store, Biggies Food Truck, Firewood Sales)
<b>TODAY</b>	Camp-Com replies with a list of today's planned activities/events with start and end times
<b>FORECAST</b>	Camp-Com replies with the local current weather and forecast for the next two days
<b>SUN</b>	Camp-Com replies with the times for today's sunrise and sunset.
<b>FIREWOOD</b>	Camp-Com replies with info about how to request/buy firewood
<b>CONTACTS</b>	Camp-Com replies with a list of important phone numbers you might need during your stay at Campit
<b>FOOD</b>	Camp-Com replies with information about Biggies/food options such as menu items and hours of operation
<b>PIZZA</b>	Camp-Com replies with information regarding how to go about ordering Pizza

**Check in to Camp-Com today and check it out!**

Let us know what you think; your feedback is welcome and appreciated.  
Email [Support@Camp-Com.com](mailto:Support@Camp-Com.com).

**Let's have a great SUMMER!**

## Frequently Asked Questions:

**Q: Do I have to download or install anything to use Camp-Com?**

A: No. Camp-com uses text messaging. No need to install anything. Camp-Com works with both smartphones and non-smartphones.

**Q: Is there a cost to use Camp-Com?**

A: No. There is no cost for Camp-Com. Camp-Com uses text messages. Most carriers offer unlimited text messages these days but check your specific plan if you are unsure.

**Q: Will my data usage be affected by using Camp-Com?**

A: No. Camp-Com only uses text messaging. Camp-Com does not use any Data or multimedia messages (MMS).

**Q: Is my phone number visible to Campit?**

A: No. At no point does Campit have access / visibility to your phone number in Camp-Com. At the end of your check in, your number is purged from Camp-Com's private database.

**Q: Do I need to check out?**

A: No. When you check in with the number of nights you will be staying, you are automatically checked out.

**Q: How do I change the number of nights I've checked in?**

A: Simply type **'CHECK IN #'** with the new number of nights you will be staying.

**Q: How do I stop receiving messages during the time I am checked in?**

A: You can send **"CHECK OUT"** at any time to leave Camp-Com and receive no further reminder notifications. If you change your mind, simply check in again using **"CHECK IN #"**.

**Q: Can I ask questions or respond back via text to Camp-Com?**

A: No. Camp-Com only recognizes specific established keywords (e.g. **HOURS, FORECAST, CONTACTS, EVENTS**, etc.).

**Q: Can I check in for the entire season?**

A: Yes. You can choose to check in for as many nights as you wish (e.g. 150 days). You will stay checked in until those days expire or you send **"CHECK OUT"** to Camp-com. This means you will receive all event reminders/notifications whether you are physically at Campit for the weekend or not.

**Q: Does Campit own Camp-Com?**

A: No. Camp-Com is wholly owned and developed by Wil and Matt (current Campit seasonals – site #37). Campit is a customer of Camp-Com and is helping to pilot, test, and provide feedback around its functionality. Your feedback is also welcome and appreciated. Email **Support@Camp-Com.com**.